

Your privacy is important to us. We will not share your personal information with anyone for any reason.

We are required by law to keep your all personal information and material private. Your sketches will not be played for any other purpose except as needed to record tracks for your song and/or musical piece.

How We Use Your Information

When ordering, you will create a personal account. Through this account, you provide certain types of information such as physical address, telephone number, email address, credit card number and expiration date. Without this information, an order cannot be shipped and/or billed. An email may be sent to you, or a phone call made if there is any trouble processing your order. Personal demographic data, such as age, gender, and income are optional. They are not required to browse the site, create an account, or to order from us. This information is stored and viewed collectively. The data allows us to better understand your interests, and provide better service and more appropriate product offerings. We may at times share aggregated demographic information with carefully selected partners and advertisers. This data is not linked to any personal information that can identify any individual person. We use various shipping companies to deliver your order, and a credit card processing company to bill you for those goods and services. These companies do not retain, share, store nor use personally identifiable information for any secondary purposes. This site may at times make chat rooms, forums, message boards, and/or news groups available. Please remember that any information that is disclosed in these areas becomes public information. Caution should be exercised when deciding to disclose personal information. We will not sell, share, nor rent this information to any third party marketer without your express knowledge and consent as outlined in this statement. As we continue to develop our business, we may sell or buy stores or assets. In such transactions, customer information generally is one of the transferred business assets. At that time, information may be shared with the parent, subsidiary or merger partner involved in the transaction. We also reserve the right to sell our interest in membership information as a separate asset of the corporation in the event of a major restructuring or similar corporate event.

Correcting & Updating Your Information

If there is a change to be made to your personally identifiable information - such as a zip code, email address, or area code changes - such editing may be done by accessing My Account and clicking on Edit.

Security

We take every precaution to protect your privacy. When you submit sensitive information via the website, the information is protected both online and offline. When sensitive information such as a credit card number is required, that information is transmitted with the most advanced encryption software in the industry - SSL. All personal information is protected offline as well in our restricted offices. Only employees who need the information to perform a specific job (for example, a billing specialist or a customer service representative) are granted access to personally identifiable information. The computers on which information is stored are kept in a secure and closely monitored environment.

If you have any questions about the security of our website, or your privacy, please feel free to contact us

Terms of Use

Our Money-Back Guarantee

Try our service risk-free. On your first order, you can hear your tracks before you commit to buy them.

How does the money-back guarantee work for a first time order?

Before sending the final recordings in WAV files, we will send you an MP3 preview to review our recordings. If you are not completely satisfied, you may choose to receive a full refund instead of the final tracks. Or, if at any time during the production process you wish to terminate the project, we will refund the amount you've paid less the regular rate for the individual tracks you have already approved. If you do not approve the preview within two weeks, or request a refund during that period, it will be deemed approved. Refunds are not available for mixing, mastering, audio editing, vocals or vocal tuning or after a modification request has been submitted.

If you have further question, please feel free to contact us.

A.I.R PUBLISHER INC.

Terms of Use

By using the A.I.R PUBLISHER INC. online recording service, you ("Customer") agree and are bound by the following terms of service:

A.I.R PUBLISHER INC . *agrees that all work performed for Customer shall be considered as "works made for hire" as contemplated and defined in Section 101 of the United States Copyright Act. A.I.R PUBLISHER INC hereby grants to Customer all rights of every kind and nature in and to the results and proceeds of A.I.R PUBLISHER INC's services and performances rendered hereunder, including, without limitation, all rights in and to the following Performances, Compositions and/or Masters, including the worldwide copyrights therein, (including the universal copyright and any and all renewal and extension rights) for all uses of whatsoever nature whether now known or hereafter devised, throughout the world and universe. Customer shall accordingly have the sole and exclusive right to copyright any Performances, Compositions and/or Masters embodying A.I.R PUBLISHER INC's performances under Customer's name as the sole owner and author thereof. If for any reason we shall be deemed not to be the authors of the Performances, Compositions and/or Masters, then A.I.R PUBLISHER INC hereby assigns to Customer the entire right, title and interest throughout the universe, in and to the Performances, Compositions and/or Masters, A.I.R PUBLISHER INC . acknowledges and agrees that Customer and its affiliates, assignees, licensees, etc. have the right to use, produce, reproduce, record, re-record, adapt, edit, delete from, add to, combine with other works, translate, print, publish, advertise, transmit, perform, broadcast, disseminate and otherwise exploit and authorize the exploitation of the Performances, Compositions and/or Masters by any and all means now known or hereafter devised. A.I.R PUBLISHER INC. hereby waives the benefit of any provision of law known as "moral rights" or any similar analogous provision of any treaty, statute, regulation or rule of law of any government or quasi-governmental body in any country of the world or throughout the universe.*

Turnaround time

You should expect to get a preview of the tracks we've recorded within one or two business days from order completion or from receipt of your modification request. Then, please allow an additional 12 - 48 hours for us to upload the tracks to our servers for you to download.

If you have a specific deadline, please call us at and **upon availability we will expedite the process** (even up to 12-24 hours the same to next day!)

If your order is missing important information, we will contact you. Our turnaround time will be two business days from receipt of the requested material/information.

If you are utilizing our music production service, please allow two business days for each step of the production. A.I.R PUBLISHER INC. complete music production service takes two to three weeks depending on your response time and modifications.

In some very rare cases, we reserve the right to extend our turnaround time.

Modifications

We care a great deal about providing you with the exact recording you are seeking. That's why for almost all of our services, we offer the first modification half price.

Additional modifications are normally \$25 each. However, in specific instances where the requested modifications are more labor intensive, we reserve the right to charge more.

Modification requests must be provided within two weeks from the day we send you our preview.

Shipping

We encourage you to download our tracks from our server, avoiding a long wait for a CD to be mailed to you.

Shipping a CD takes about with 3-14 business days from your approval date if you live in the USA. However, if you live outside of the USA, it might be longer than that.

Refund policy

Try our service risk-free. On your first order, you can hear our tracks before you commit to buy them.

The terms of our refund policy on first orders only:

Before sending the final recordings in WAV files, we will send you an MP3 preview to review our recordings. If you are not completely satisfied, you may choose to receive a full refund instead of the final tracks. Or, if at any time during the production process you wish to terminate the project, we will refund the amount you've paid less the regular rate for the individual tracks you have already approved. If you do not approve the preview within two weeks, or request a refund during that period, it will be deemed approved. Refunds are not available for mixing, mastering, audio editing, vocals or vocal tuning or after a modification request has been submitted.

Your Response:

If you fail to respond to an order within one month, the order will be automatically approved and you'll get the final files without an option to modify the tracks.

We prefer that you record your vocals within two weeks of receipt of the rough mix (keyboard preview). If no vocals are received by us within four weeks, we will consider the project completed and will send you the master without vocals. With that master you will be able to go to any studio and record your vocals at a later time.

Your Warranty to Us:

Customer is the rightful owner of the Master Recording and/or Composition and all elements contained therein and warrants that it does not violate any law or infringe upon or violate the rights, including without limitation all copyright rights, of any individual or entity. If Customer is not the rightful owner then they warrant to A.I.R PUBLISHER INC that they have the necessary and required permission/license from the rightful owner to re-record, edit and/or modify the Master Recording and/or Composition. Customer agrees to indemnify A.I.R PUBLISHER INC. its agents or assignees and hold them free and harmless from and against any and all claims, liabilities, costs, losses, damages or expenses, including but not limited to, reasonable attorney fees and court costs, arising out of any failure or breach by Customer with respect to its warranties as set forth in this Agreement.

Responsibility:

A.I.R PUBLISHER INC. is not responsible for loss or damages caused by using its services.

The customer waives the right to bring any legal action(s) against A.I.R PUBLISHER INC. and/or its staff due to any damages or loss, financial or otherwise, resulting from customer's use of our recording, tracking, mixing, editing, mastering or consulting services.

A.I.R PUBLISHER INC . reserves the right to refuse service at its discretion and/or terminate service at any time.

A.I.R PUBLISHER INC . only maintains your tracks for a period of three months following the completion of each project. It is your responsibility to purchase, download and store the source tracks of the master within that time period.

The privacy of our customers and their songs is very important to us. Please if you would like to read our privacy policy. [Click Here](#)

These Terms of Service may be amended at any time without notice.

